CITY OF PASADENA
Housing Department
649 N. Fair Oaks Avenue
Suite 202
Pasadena, CA 91103
Phone: 626-744-8301
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E-mail: housingdept@cityofpasadena.net

Pasadena Housing &
Homeless Network
www.phhn.org

City of Pasadena

HOMELESS SERVICES RESOURCE GUIDE

Housing Department and the
Pasadena Housing & Homeless Network

HELPING THE HOMELESS

THE MOST EFFECTIVE WAY TO HELP HOMELESS PERSONS EXIT LIFE ON THE STREETS IS TO SUPPORT LOCAL AGENCIES THAT PROVIDE HOUSING AND SERVICES TO ASSIST HOMELESS PERSONS TO REBUILD THEIR LIVES.

IF YOU WANT TO HELP, CONSIDER:

Donating directly to local agencies working to resolve homelessness. A listof agencies can be found at the Pasadena Housing & Homeless Network website, www.phhn.org.

Volunteer with an agency providing services to the homeless. For more information, go to the Pasadena Housing & Homeless Network website, www.phhn.org.

Although we encourage you not to give money to homeless persons, we do encourage you to give respect. Acknowledging people (within your comfort level) can provide a helpful human connection.

HOMELESS OUTREACH:

If you are concerned about the well-being of a homeless person and would like to have an outreach team make contact with them, please call Passageways at (626) 403-4888.

For crisis situations involving homeless individuals:

The Pasadena Police Department and the **Los Angeles County Department of Mental Health** operate three Homeless Outreach and Psychiatric Evaluation (HOPE) teams. **HOPE** teams respond to calls that are homeless or mental health related and find appropriate resolution/placement.

The HOPE Team on duty may be reached through Pasadena Police dispatch at (626) 744-4241.

If you encounter an **emergency situation** involving a homeless person, or any other emergency life or safety situation, **please dial 911**.

Bad Weather Shelter for Homeless Persons:

During the winter months, shelter is available to homeless persons at the Bad Weather Shelter, a program of the Ecumenical Council/Friends In Deed. The Bad Weather Shelter is located in the gymnasium of the Pasadena Covenant Church, 539 N. Lake, next to the Fire Station, and near the Gold line.

Shelter Operating Schedule:

Weather activated (40 degrees or below or 40% chance of rain) from the day after Thanksgiving - Dec. 31st, and from March 1st-15th. The shelter is open nightly throughout January and February.

Hours: Families- 7pm - 7am
Other adults- 8pm - 7am

To find out if the shelter is open during the weather-activated period, call the hotline, 1 (888) 915-8111. For all other questions, call (626) 797-2402.

HOMELESS SERVICES & RESOURCES

The City of Pasadena has a single entry-point for homeless persons looking for assistance. Homeless persons should be directed to PASSAGEWAYS.

PASSAGEWAYS

Passageways is a multi-service and referral center, and provides intake for UNION STATION, a year-round shelter for homeless individuals and families.

Services at Passageways include shelter referrals, mental health screening and treatment, medical screening and referrals. Passageways also provides street outreach services into the community.

Passageways (626) 403-4888
8am - 5pm. Arrive early for best service.

1020 S. Arroyo Parkway (cross street Glenarm) Pasadena, CA 91105.
Entrance and parking are in back of building.

UNION STATION

Union Station provides year-round shelter to homeless men and women, and to families. Intake for Union Station shelter is provided at Passageways.

Services at Union Station's Adult Center

The Adult Center is located at 412 S. Raymond Ave. in Pasadena, on the east side of Raymond Ave. between California and Del Mar. Programs and activities that are available to all persons in the community, include:

Meals Program
The community meals program offers breakfast and lunch at no charge, seven days a week, at the following times:

Breakfast: 9 & 9:30am
Lunch: 12, 12:30, & 1pm

Shower Program
Daily 7am - 12pm
Showers are provided on a first-come, first-served basis. Sign-up for showers begins at 8am. Toiletries and towels are provided.

COMMUNITY EVENING MEAL PROGRAMS

Pasadena Church
404 E. Washington Blvd., Pasadena
(626) 794-2951. Dinner Monday, Wednesday, Friday 6 - 7pm.

Lake Avenue Church
393 N. Lake Ave., Pasadena (626) 817-4505
Dinner Sundays 4:30pm, Skyroom

RELATED LAWS & ORDINANCES

- It is illegal to camp in city parks and on public streets (except on Colorado Boulevard on December 31st).
- Per state law, it is illegal to aggressively panhandle.
- Trespassing is illegal and trespassing laws will be enforced.
- Property owners concerned about trespassing on commercial property that is not open to the general public, or real property where the owner is not on the premises, may sign a "No trespass" letter for the local police. Contact the Pasadena PD at (626) 744-4241.

HOMELESS ASSISTANCE NUMBERS AT A GLANCE

EMERGENCY 911

HOMELESS OUTREACH ..... (626) 403-4888

HOMELESS CRISIS-NON EMERGENCY ..... (626) 744-4241

BAD WEATHER SHELTER HOTLINE ..... (888) 915-8111

LA COUNTY INFOLINE ..... .211
(24 hour referral to human services in LA County)